

Department of Informatics

Literature for EIN001F Research in Information Systems and Informatics

Applies from autumn semester 2020

Established by The Board of the Department of Informatics on 2020-09-09.

Course theme I: Towards an understanding of information systems (IS) research

Akhlaghpour, S., Wu, J., Lapointe, L., & Pinsonnealut, A. (2013). The ongoing quest for the IT artifact: Looking back, moving forward. *Journal of Information Technology*, 28(2), 150-166.

Alter, S. (2013): Work system theory: overview of core concepts, extensions, and challenges for the future. *Journal of the Association for Information Systems*, 72.

Avison, D. & Elliot, S. (2006). Scoping the Discipline of Information Systems in J.L. King (ed.) *Information Systems: The State of the Field*. Wiley and Sons, Hoboken NJ, pp 3-18.

Baskerville, R. L., & Myers, M. D. (2002). Information systems as a reference discipline. *MIS Quarterly*, 26(1), 1-14.

Benbasat, I., & Zmud, R. W. (2003): The identity crisis within the IS discipline: defining and communicating the discipline's core properties, *MIS Quarterly*, 27(2), 183-194.

Burton-Jones, A., Recker, J., Indulska, M., Green, P. F., & Weber, R. (2017). Assessing Representation Theory with a Framework for Pursuing Success and Failure. *MIS Quarterly*, 41(4), 1307-1333.

Eriksson, O., Johannesson, P., & Bergholtz, M. (2018). Institutional ontology for conceptual modeling. *Journal of Information Technology*, 33(2), 105-123.

Glass, R., Ramesh, V., & Vessey, I. (2004). An analysis of research in computing disciplines, *Communications of the ACM*, 47(6), 89-94.

Hirschheim, R., & Klein, H. K. (2012). A Glorious and Not-So-Short History of the Information Systems Field. *Journal of the Association for Information Systems*, 13(4), 188.

Järvinen, P. (2000). Research questions guiding selection of an appropriate research

- method. *Proceedings of the 8th European Conference on Information Systems*, 124-131.
- Keen, P. G. W. (1980): MIS research: reference disciplines and a cumulative tradition. *Proceedings of the First International Conference on Information Systems*, 9-18.
- Mumford, E. (2006): The Story of Socio-Technical Design: Reflections on its successes, failures and potential. *Information Systems Journal*, 16, 317–342
- Orlikowski, W. J., & Barley, S. R. (2001). Technology and institutions: what can research on Information Technology and research on organizations learn from each other, *MIS Quarterly*, 25(2), 145-165.
- Orlikowski, W. J., & Iacono, C. S. (2001). Research commentary: desperately seeking the “IT” in IT research—a call to theorizing the IT artifact. *Information Systems Research*, 12(2), 121-134.
- Rowe, F. (2014). What literature review is not: diversity, boundaries and recommendations. *European Journal of Information Systems*, 23(3), 241-255.
- Walstrom, K. A., & Leonard, L. N. K. (2000). Citation classics from the information systems literature, *Information & Management*, 38, 59-72.
- Webster, J., & Watson, R. T. (2002). Analyzing the past to prepare for the future: Writing a literature review. *MIS Quarterly*, 26(2), xiii-xxiii.
- Whitley, E. A. & Galliers, R. D. (2007). An alternative perspective on citation classics: Evidence from the first 10 years of the European Conference on Information Systems, *Information & Management*, 44, 441-455.

Course theme II: Use of theories, theory building and theory testing in IS research

Subtheme I: Use of theories in IS research

- Bernardi, R. (2017). Health information systems and accountability in Kenya: A structuration theory perspective. *Journal of Association for Information Systems*, 18(12), 931-957.
- DeSanctis, G., & Poole, M. S. (1994). Capturing the complexity in advanced technology use: Adaptive structuration theory. *Organization Science*, 5(2), 121-147.
- Doolin, B., & Lowe, A. (2002). To reveal is to critique: actor–network theory and critical information systems research. *Journal of Information Technology*, 17(2), 69-78.
- Doolin, B., & McLeod, L. (2012). Sociomateriality and boundary objects in information systems development. *European Journal of Information Systems*, 21, 570-586.
- Ghasemaghaei, M., Hassein, K., & Benbasat, I. (2019). Assessing the design choices for online recommendation agents for older adults: Older does not always mean simpler information technology. *MIS Quarterly*, 43(1), 329-346.

- Gleasure, R., O'Reilly, P., & Cahalane, M. (2017). Inclusive technologies, selective traditions: a socio-material case study of crowdfunding book publishing. *Journal of Information Technology*, 32(4), 326-343.
- James, T. L., Wallace, L., & Deane, J. K. (2019). Using organismic integration theory to explore the association between users' exercise motivations and fitness technology feature set use. *MIS Quarterly*, 43(1), 287-312.
- Jones, M. R., & Karsten, H. (2008). Giddens' structuration theory and information systems research. *MIS Quarterly*, 32(1), 127-157.
- Latour, B. (1996). On actor-network theory: A few clarifications. *Soziale Welt*, 369-381.
- Latour, B. (2011). Network theory networks, societies, spheres: Reflections of an actor-network theorist. *International Journal of Communication*, 5(15), 796-810.
- Leonardi, P. M., & Barley, S. R. (2008). Materiality and change: Challenges to building better theory about technology and organizing. *Information and Organization*, 18, 159-176.
- Orlikowski, W. J. (1992). The duality of technology: Rethinking the concept of technology in organizations. *Organization Science*, 3(3), 398-427.
- Orlikowski, W. J., & Scott, S. V. (2008). Sociomateriality, challenging the separation of technology, work and organization. *The Academy of Management Annals*, 2(1), 433-474.
- Seergeva, A., Huysman, M., Soekijad, M., & van den Hoff, B. (2019). Through the eyes of others: How onlookers shape the use of technology at work. *MIS Quarterly*, 41(4), 1153-1178.
- Thapa, D., Budhathoki, N., & Munkvold, B. E. (2017). Analyzing Crisis Response through Actor-network Theory: The Case of Kathmandu Living Labs. *Communications of the AIS*, 41, 19.
- Venkatesh, V., & Davis, F. D. (2000). A theoretical extension of the technology acceptance model: Four longitudinal field studies. *Management Science*, 46(2), 186-204.
- Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User acceptance of information technology: Toward a unified view. *MIS Quarterly*, 27(3), 426-478.
- Venkatesh, V., Thong, J. Y. L., & Xu, X. (2012). Consumer acceptance and use of information technology: Extending the unified theory of acceptance and use of technology. *MIS Quarterly*, 36(1), 157-178.
- Wagner, E. L., Newell, S., Ramiller, N., & Enders, J. (2018). From public ideology to socio-material reproduction of agile principles: The case of pivotal labs. *Information and Organization*, 28(4), 192-210.
- Walsham, G. (1997). Actor-network theory and IS research: current status and future prospects. In *Information systems and qualitative research*, pp. 466-480. Springer, Boston, MA.

Subtheme II: Theory testing and theory building in information systems research

Avison, D., & Malaurent, J. (2014). Is theory king? Questioning the theory fetish in information systems. *Journal of Information Technology*, 29(4), 327-336.

Burton-Jones, A., McLean, E. R., & Monod, E. (2015). Theoretical perspectives in IS research: from variance and process to conceptual latitude and conceptual fit. *European Journal of Information Systems*, 24(6), 664-679.

Davison, R. M., Martinsons, M. J. & Ou, C. X. I. (2012): The Roles of Theory in Canonical Action Research. *MIS Quarterly*, 36(3), 763–786.

Gregor, S. (2006): The nature of theory in Information Systems, *MIS Quarterly*, 30(3), 611-642.

Gregor, S., & Hevner, A. R. (2013). Positioning and presenting design science research for maximum impact. *MIS Quarterly*, 37(2), 337-355.

Hannay, J. E., Sjoberg, D. I. & Dyba, T. (2007). A Systematic Review of Theory Use in Software Engineering Experiments, *IEEE transactions on Software Engineering*, vol. 33, no. 2, pp 87-107.

Markus, M. L., & Rowe, F. (2018). Is IT changing the world? Conceptions of causality for information systems theorizing. *MIS Quarterly*, 42(4), 1255-1280.

Rowe, F., & Markus, M. L. (2018) Taking on sacred cows: openness, fair critique, and retaining value when revising classics. *European Journal of Information Systems*, 27(6), 623-628.

Subtheme III: Rigour and relevance

Applegate, L. M., & King, J. L. (1999): Rigor and relevance: Careers on the line. *MIS Quarterly*, 23(1), 17-18.

Benbasat, I., & Zmud, R. W. (1999): Empirical research in information systems: The practice of relevance. *MIS Quarterly*, 23(1), 3-16.

Davenport, T. H., & Markus, M. L. (1999): Rigor vs. relevance revisited: Response to Benbasat and Zmud. *MIS Quarterly*, 23(1), 19-23.

Desouza, K. C., El Sawy, O. A., Galliers, R. D., Loebbecke, C., & Watson, R. T. (2006). Beyond rigor and relevance towards responsibility and reverberation: IS research that really matters. *Communications of the AIS*, 17, 341-353.

Robey, D., & Markus, M. L. (1998). Beyond rigor and relevance: producing consumable research about information systems. *Information Resources Management Journal*, 11(1), 7-15.

Senn, J. (1998): The challenge of relating IS research to practice. *Information Resources Management Journal*, 11(1), 23-28.

Course theme III: Research approaches and pluralism and diversity in IS research

Subtheme I: Qualitative approaches, methodologies, and methods

Dubin, R. (1983). Theory building in applied areas. In Dunnette, M. (ed.): *Handbook of Industrial and Organizational Psychology*, John Wiley & Sons, New York, 17-39.

Dyer, W. G., & Wilkins, A. L. (1991): Better stories, not better constructs, to generate better theory: a rejoinder to Eisenhardt. *Academy of Management Review*, 16(3), 613-619.

Eisenhardt, K. M. (1989): Building theories from case study research. *Academy of Management Review*, 14(4), 532-550.

Eisenhardt, K. M. (1991): Better stories and better constructs: the case for rigor and comparative logic. *Academy of Management Review*, 16(3), 620-627.

Klein, H. K., & Myers, M. D. (1999): A set of principles for conducting and evaluating interpretative field studies in Information Systems, *MIS Quarterly*, 23(1), 67-94.

Lee, A. (1999). Rigor and relevance in MIS research: Beyond the approach of positivism alone. *MIS Quarterly*, 23(1), 29-33.

Lee, A. & Baskerville, R. (2001): Generalizing generalizability in information systems research, *Information Systems Research*, 14(3), 221-243.

Markus, M. L. (1983). Power, politics, and MIS implementation. *Communications of the ACM*, 26(6), 430-444.

Markus, M. L. (1989). Case selection in a disconfirmatory case study. In Cash, J. I., & Lawrence, P. R. (eds.): *The information systems research challenge: qualitative research methods*, Harvard Business School Research Colloquium, Harvard Business School, Boston, MA, 20-26.

Sutton, R. I., & Staw, B. M. (1995): What theory is not. *Administrative Science Quarterly*, 40, 371-384.

Walsham, G. (2006): Doing Interpretive Research. *European Journal of Information Systems*, 15(3), 320-330.

Weick, K. E. (1995): What theory is not, theorizing is. *Administrative Science Quarterly*, 40, 385-390.

Yin, R. K. (1989). Research design issues in using the case study method to study Management Information Systems. In Cash, J. I., & Lawrence, P. R. (eds.): *The information systems research challenge: qualitative research methods*, Harvard Business School Research Colloquium, Harvard Business School, Boston, MA, 1-6.

Subtheme II: Selecting and combining different approaches, methodologies, and methods

Galliers, R. D. (1991): Choosing appropriate information systems research approaches: a revised taxonomy. In Nissen, H. E., Klein, H. K. & Hirschheim, R. (eds.): *Information Systems Research: Contemporary Approaches and Emergent Traditions*, North-Holland,

Amsterdam, 327-345.

- Järvinen, P. (2008) Mapping Research Questions to Research Methods. In IFIP International Federation for Information Processing, Volume 274; *Advances in Information Systems Research, Education and Practice*. Avison, D., Kasper, G. M., Pernici, B., Ramos, I., Roode, D. (Boston: Springer), pp. 29–41.
- Kaplan, B., Farzanfar, R., & Friedman, R. H. (2003): Personal relationships with an intelligent interactive telephone health behavior advisor system: a multimethod study using surveys and ethnographic interviews. *International Journal of Medical Informatics*, 71, 33-41.
- Newell, S. & Galliers, R. D. (2000). More than a footnote: the perils of multidisciplinary research collaboration. *Proceedings of AMCIS*, Vol. III, 1738-1742.
- Palvia, P., Midha, V., & Pinjani, P. (2006): Research models in Information Systems, *Communications of the AIS*, (17), 1042-1063.
- Trauth, E. M., & Jessup, L. M. (2000): Understanding computer-mediated discussions: positivist and interpretive analyses of group support system use. *MIS Quarterly*, 24(1), 43-79.
- Venkatesh, V., Brown, S. A., & Bala, H. (2013). Bridging the qualitative-quantitative divide: Guidelines for conducting mixed methods research in information systems. *MIS Quarterly*, 37(1), pp. 21–54.
- Ågerfalk, P. J. (2013) Embracing diversity through mixed methods research. *European Journal of Information Systems*, (22), 251–256.
- Subtheme III: Social science and engaged scholarship*
- Davison, R. M., Martinsons, M. G., & Ou, C. X. J. (2012): The Roles of Theory in Canonical Action Research. *MIS Quarterly*, 36(3), 763–786
- Gregor, S., & Hevner, A. R. (2013). Positioning and presenting design science research for maximum impact. *MIS Quarterly*, 37(2), 337-355.
- Hevner, A. R., March, S. T., Park, J., & Ram, S. (2004): Design Science in Information Systems Research. *MIS Quarterly*, 28(1), 75-105.
- Iivari, J. (2007). A paradigmatic analysis of information systems as a design science. *Scandinavian Journal of Information Systems*, 19(2), 5.
- Lyytinen, K. (1999). Empirical research in Information Systems: On the relevance of practice in thinking of IS research. *MIS Quarterly*, 23(1), 25-28.
- Mathiassen, L. (2002): Collaborative practice research. *Information Technology & People*, 15(4), 321-345.
- McKelvey, B. (2006). Van De Ven and Johnson's “engaged scholarship”: Nice try, but... *Academy of Management Review*, 31(4), 822-829.

Sein, M., Henfridsson, O., Purao, S., Rossi, M., & Lindgren, R. (2011). Action Design Research. *MIS Quarterly*, 35(1), 37-56.

Van Aken (2004): Management Research Based on the Paradigm of Design Sciences: The Quest for Field-Tested and Grounded Technological Rules. *Journal of Management Studies*, 41(2), 219-246.

Van de Ven, A. H., & Johnson, P. E. (2006). Knowledge for theory and practice. *Academy of Management Review*, 31(4), 802-821.